

Re-assessment and re-processing of denied Dental pediatric orthodontics cases (D8080)

For comprehensive orthodontic treatment, CDT code D8080 services, after a review by the Ohio Department of Medicaid Office of Quality Operations and an internal audit, we've determined there were inconsistencies in application of medical necessity criteria as outlined in Ohio Administrative Code 5160-1-01 for these cases.

This means the member(s) who you requested prior authorization for comprehensive orthodontic treatment, CDT code D8080 between July 1, 2024 and January 31, 2025 will be sent for redetermination on your behalf. No additional work or information is needed to initiate a re-evaluation of your previously denied authorization.

If that re-determination results in the original denial being changed to approved, you can expect official notification of the approval(s) via fax.

If that re-determination results in the original denial being maintained, the following three options are available to you to seek reconsideration of that decision:

- Service Authorization Appeal
- Request a Peer-to-Peer Review
- Request for External Medical Review

There are expanded timeframes to request a peer-to-peer review, service authorization appeal, or external medical review for this service code. You have 60 calendar days from the date of your formal re-assessment letter to request a peer-to-peer or plan appeal, even if this has been done previously. The deadline to request External Medical Review will be 30 days from the plan's appeal decision or April 28, 2025, whichever is later.

The list of members along with instructions on how to request for a peer-to-peer review and service authorization appeal will be mailed to the provider's office directly. Instructions on how to request and EMR will also be included. Additionally, ODM has consulted with Permedion to create a bulk upload option. The Ohio Medicaid MCE External Medical Review Bulk Upload Instructions can be found [here](#).

You may also refer to the following resources:

- [Peer-to-Peer Review Guide](#)
- [External Medical Review Guide](#)
- [UnitedHealthcare Community Plan of Ohio Medicaid Provider Manual](#)

We are here to help

For questions, contact Provider Services at **855-642-5483**, Monday - Friday, 8 a.m.- 6 p.m. ET