



Re: View new NPI number and taxonomy codes for claims requirement

Effective Aug. 1, 2024, UnitedHealthcare Community Plan of New York health care professionals must include a National Provider Identifier (NPI) number and taxonomy code when submitting claims.

How to obtain an NPI number and register your taxonomy code

- Apply for an NPI number with the National Plan and Provider Enumeration System (NPPES)
- During the application process, you'll register your taxonomy code with NPPES
- Once approved, NPPES will send you a confirmation notice with your assigned NPI number
- You can have multiple taxonomy codes, but each one must be registered with NPPES
- Make sure to use the correct registered taxonomy code that matches your specialty when submitting claims

Visit npiregistry.cms.hhs.gov to review your current NPI number and taxonomy status or view a list of provider taxonomy codes at x12.org/codes > Provider taxonomy codes.

Submitting a claim

We prefer you submit the claim electronically, however you're able to submit a paper claim as well. If the taxonomy code is missing on an electronic or paper submission, we'll reject the claim as incomplete. You can resubmit both electronic and paper claims to include a missing taxonomy code.

Claim submission resources

You can find HIPAA Companion Guides for Electronic Data Exchange (EDI) transactions to assist with this process at UHCprovider.com > Resource library > Digital solutions, tools and resources > Electronic data interchange (EDI). These guides provide specific technical details to help ensure your electronic transactions are processed effectively and efficiently.

Questions

- For questions about NPI technical requirements or EDI, email supported1@uhc.com
- For general questions, call Provider Services at **800-304-0634**

Thank you.

Sincerely,

The UnitedHealthcare Team on behalf of Dental Benefit Providers, Inc.